COVID-19 Guidance for Personal Service Settings

Personal service settings (PSS) are premises at which personal services are offered where there is a risk of exposure to blood or body fluids and includes premises at which hairdressing and barbering, tattooing, body piercing, nail services, electrolysis and other aesthetic services are offered.

What you should know

Coronaviruses are spread mainly from person-to-person through close contact, for example, in a household, workplace or healthcare centre. There is no vaccine available to protect against the 2019 novel coronavirus.

There are everyday actions that can help prevent the spread of germs. Take these steps to reduce exposure to the virus and to protect your health and the health of others:

- wash your hands often with soap and water or alcohol-based hand sanitizer
- sneeze and cough into your sleeve
- avoid touching your eyes, nose or mouth
- avoid contact with people who are sick
- stay home if you are sick

Frequently touched surfaces are most likely to become contaminated, including doorknobs, light switches, toilet handles, and table tops. Commonly used cleaners and disinfectants are effective against COVID-19.

PSS are not specifically mentioned as an Order for Closure under the Emergency Management and Civil Protection Act.
Recommendations to ensure everyone's health and safety is protected

- Ensure all current infection prevention and control practices are adhered to. This includes but is not limited to:
  - Cleaning and disinfecting of surfaces and equipment;
  - Increasing the frequency of cleaning frequently touched surfaces;
  - Only using disinfectants that have a Drug Identification Number (DIN);
  - Checking expiry dates of products used and always follow manufacturer’s instructions; and,
  - Performing proper hand hygiene.
- Adhere to social distancing.
  - The number of customers should be limited in the premises at any one time, consider staggering clients or spacing out appointments, if applicable.
- Consider screening of clients.
  - Ask clients who have travelled outside of Canada in the last 14 days to delay their services.
- Do not offer services to those who are ill.