

# Ministry of the Attorney General

#VoteBetter for a #BetterOPS

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**Better**



The Ministry of the Attorney General (MAG) promotes itself as “an innovative, sustainable and responsive justice system that inspires public confidence and upholds the rule of law.”

But many courthouses across Ontario are operating at or above capacity, reducing the ability of staff to effectively and promptly deliver justice.

To address this pressure, the ministry is using fixed-term contract staff to perform professional and sensitive work.

This has led to poor job stability, high employee turnover, precarious work, and an increase in training and recruitment costs.

The present classification assignment doesn't reflect the multi-faceted work staff do: serving clients at public counters or in the courtroom, understanding a variety of federal and provincial legislation, rules, and procedures, and effectively providing advice and guidance to clients.

Physical infrastructure must be improved and modernized, but the Ministry must not disregard the need for ergonomic enhancements inside courtrooms, many of which were designed for in the age of pen and paper.

Technology inside courtrooms continues to be a blunder with under-resourced equipment and training to staff to deploy these systems.

## Platform

### Priorities:

**New classification series that recognizes the justice sector responsibilities**

**Established ratio and reduction of fixed-term employees, with more full-time positions**

**Increased tracking of data and responsive tools for high work volumes**

**Provide adequate and up-to-date equipment and proper training to front line staff**

