



National Child Day

Help children's aid
workers protect
service hours
for vulnerable
children!

On November 20,
National Child Day, children's aid
workers at Family and Children's Services
of Waterloo Region are asking the Minister of
Children and Youth Services, Michael Coteau, to fix and
fund the Child Protection Information System (CPIN), and
restore direct service hours to children.

Since the arrival of CPIN in 2014, children's aid workers have
seen a steady decline in their ability to provide direct service
hours to children and families. Vulnerable children are being
short-changed by a CPIN system designed to spend more
time tracking them, not supporting them. The Auditor General
of Ontario has flagged the threat to service hours since CPIN
came along. Agencies now face unforeseen deficits to cover
CPIN costs that the ministry will not cover.

On National Child Day, tell MCYS Minister Michael Coteau to put kids first!

- 1) Restore and increase direct service hours to children and families.
- 2) Halt the implementation of CPIN to other agencies until the system works.
- 3) Cover the full cost of CPIN so agencies don't have to cut services to children and families to pay for it.

Quick Facts:

- The Coroner's Inquest into the deaths of Jeffrey Baldwin and Katelynn Sampson spurred the government to create a centralized database for information sharing.
- Family and Children's Services of Waterloo Region went live with CPIN on October 30, 2017. The agency now has a deficit of \$3.4 million (\$2.1 million related to CPIN).
- There are 20 children's aid societies (CASs) in Ontario that have gone live with CPIN; there are 48 CASs across the province.
- The CPIN roll-out has been expedited even though it still has serious problems – it doesn't work the way it is supposed to.
- MCYS provided an initial budget of \$220,000 to agencies for implementation costs and allocated an additional \$2.3 million in 2017.
- CPIN was originally budgeted at a cost of \$122 million and has now cost over \$200 million.
- Many agencies are in deficit positions which threatens the delivery of frontline work.
- MCYS is not tracking the loss of direct service hours to children as a result of CPIN implementation.

