Ministry of Government Services Ministry Employee Relations Committee (MERC) Agenda 9am-12pm, Thursday, June 19, 2014 Boardroom 5-2, 777 Bay Street, 5th Floor

| Guests: | Absent: | OPSEU Members | Management Members |
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| Guests: Paulette Thomas, Manager, Enterprise Learning Office, CFLL | Absent: Liz MacKenzie, Jennifer Barton | OPSEU Members James Cushing, Debbie Ponte, Sandra Snider, Sylvie Valcourt, Twila Marston | Management Members Rocco Passero, Wes Lapish, Averyl McPherson (SBU), Richard Novak (ERD) |

| Speakers) (Teschianons | |
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| 1) Paulette Thomas, Manager, Enterprise Learning Office, CFLL, will present on the OPS Learning and Development Program | arning and Development Program |
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| Agenda Item Background / Discussion All MGS Business Reviews OSS – IFIS Upgrade issue highlights the general Issues of: - OSS Business Review of new systems – involvement in training also – communication of standards needs improvement – participate in committees to provide client requirements – should be formal post analysis feedback from clients and consumers - negatively affects workplace environment when employees not involved O1 Migration update / staff impact Shift Schedule Change – employer provided an update on current status and there will be follow up discussions on next steps. The current approval numbers (as of March 3): a. Rocco will to feedback feedback involvement in planning b. Management before post analysis feedback from clients and consumers - negatively affects workplace environment when employees not involved Shift Schedule. Shift Schedule on current status and there will be follow up discussions on next steps. IT-R – need more information – regular updates. 2 TEI VEO The current approved 8.7 – 10% approved 8.8 – 100 – 100% approved 8. Mocco will to feedback from clients should have involvement in planning feedback feedback from clients should have involvement in planning feedback from clients should have involvement in planning feedback feedback from clients should have involvement in planning feedback feedback feedback feedback from clients and consumers - negatively affects will schedule. 9. A Rocco will the feedback feed feedback fee | Ne | New Business | | |
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| All MGS Business Reviews - CSS Business Review - ITS Rationalization - ITS Rationalization Of standards needs improvement in training also – communication provide client requirements – should be formal post analysis feedback from clients and consumers – negatively affects workplace environment when employees not involved O1 Migration update / staff list / staff impact Shift Schedule Change – employee not involved current status and there will be follow up discussions on next steps. IT-R – need more information – regular updates. The current approved I&IT – 50% approved 8.0 – 10% approved | | Agenda Item | Background / Discussion | Action |
| - OSS Business Review - employees and clients should have involvement in planning of new systems – involvement in training also – communication of standards needs improvement – participate in committees to provide client requirements – should be formal post analysis feedback from clients and consumers - negatively affects workplace environment when employees not involved O1 Migration update / staff list / staff impact Shift Schedule Change – employer provided an update on current status and there will be follow up discussions on next steps. IT-R – need more information – regular updates. The current approved I&IT – 50% approved SO – 10% approved a. I | _ | All MGS Business Reviews | OSS - IFIS Upgrade issue highlights the general issues of: | |
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| OSS – 87% approved I&IT – 50% approved SO – 10% approved | 2 | TEI VEO | The current approval numbers (as of March 3): | a. Move to standing items. |
| I&IT – 50% approved SO – 10% approved | | | OSS – 87% approved | |
| SO – 10% approved | | | I&IT - 50% approved | |
| | | | SO – 10% approved | |

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| Toronto Accommodations | rene ubuate / Hailing | TOO INCIDENT A PRINCIPAL | Consultant List | Fixed term staff lists | Lists: | ServiceOntario Subcommittee | Standing Items | News Release - \$ 20 million | | Staff resourcing / work load |
| | extensive training (will include Level 1 + administration + more extensive training) March 19 training cancelled. New date will be in 2015 or earlier if possible. | | | MERC prior to meeting on May 16, 2014 | Averyl McPherson sent the updated fixed term staff list to | Minutes of sub-committee are available on web-site. | | - The Employer provided information to the Global News request and are supporting the FOI request | employees. Consideration should be given to resources— need to be more coordinated. Need to look at long term solutions to effectively economize. Need to better understand OPS talent pool. | - Doing more with less is stressful and challenging for |
| a. An updated info-share on a change of move dates to 222 Jarvis will be sent shortly. | b. Averyl will contact Sharmi to attempt to schedule combined MERC training with ServiceOntario for September 10. | | | | a. No action. | | | a. No action. | a. Don sheet awaleness off fills issue. | a Roth sides need awareness on this issue |

| 5 MGS Training and Development | a. No action. |
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| Union Co-Chair Colonia | Management Co-Chair: |
| Date: 25/14 | Date: June 24, 2014 |

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